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DEFY

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OWNER'S MANUAL

TWINMAID

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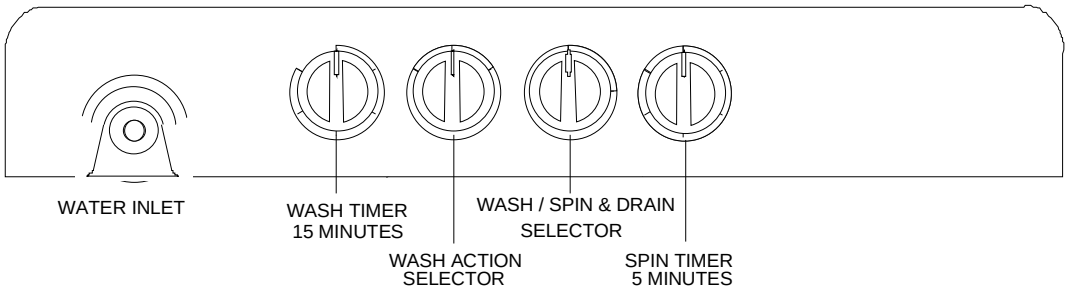
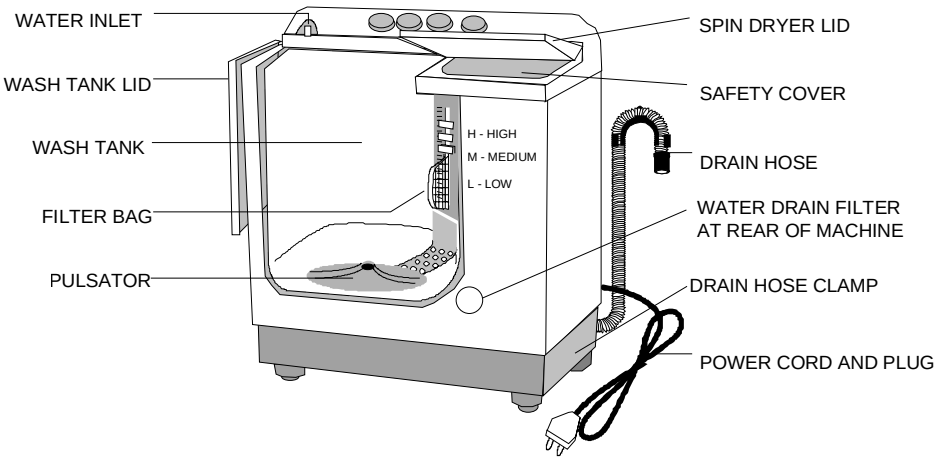
Getting to know your machine

You are now the proud owner of one of the finest and most modern washing machines that today's technology can produce. You are going to make a great team together. But first it will pay if you really get to know each other. This book will tell you all you need to know about your machine, what it will do and how to do it. Please read all the instructions carefully before operating

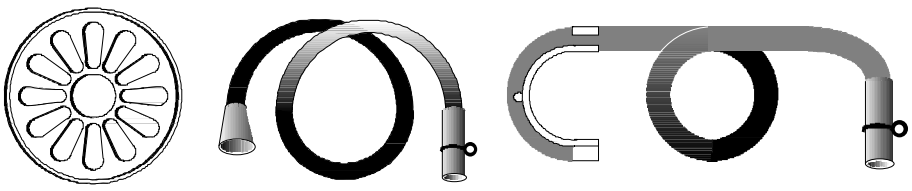
The control panel



The wash and spin tubs



Accessories

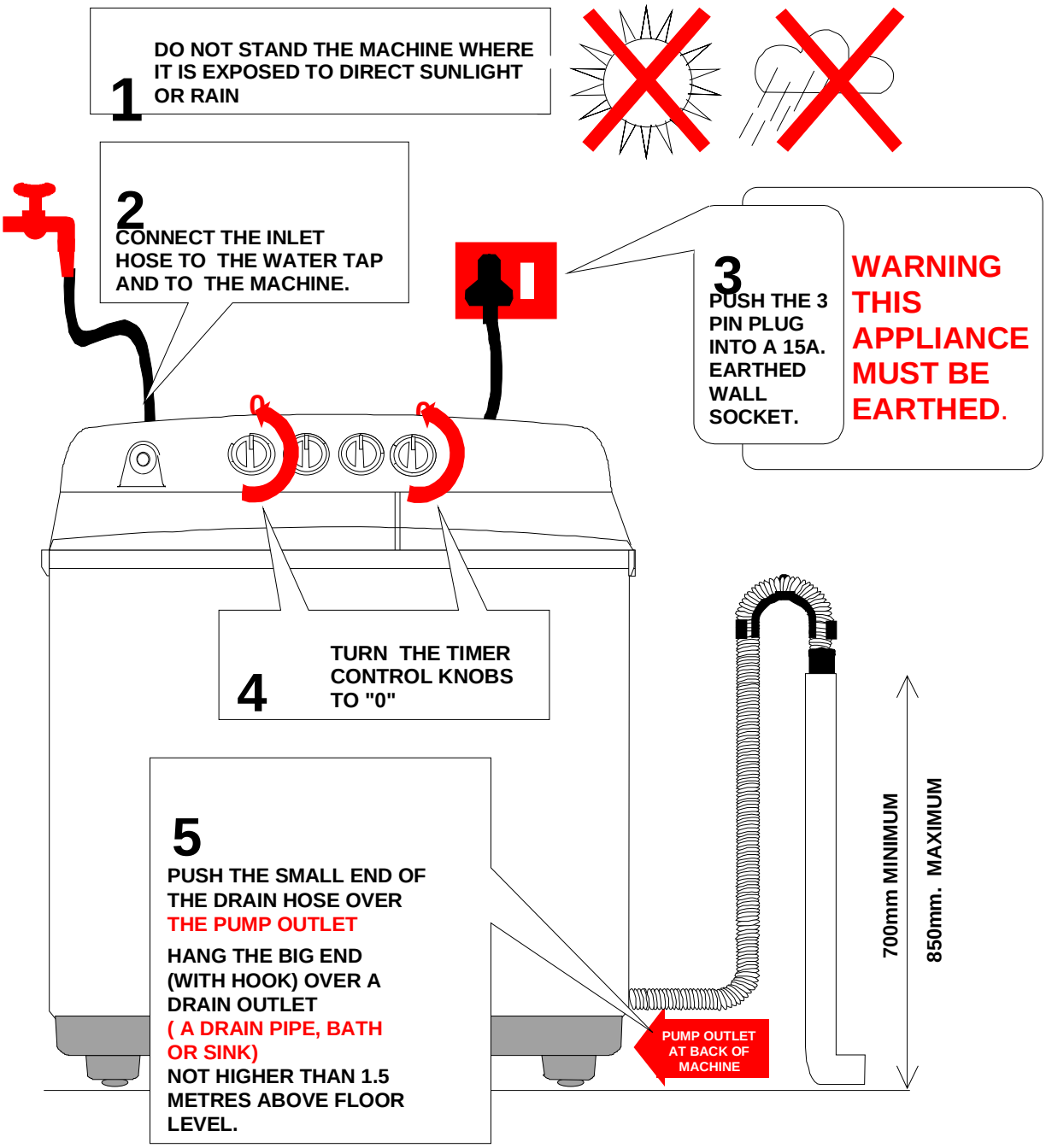


SPIN TUB
LID COVER

WATER SUPPLY
HOSE

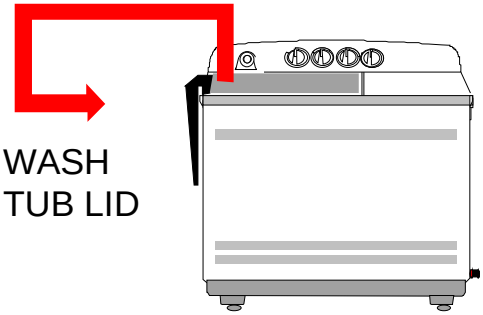
DRAIN HOSE
AND CLAMP

INSTALLATION

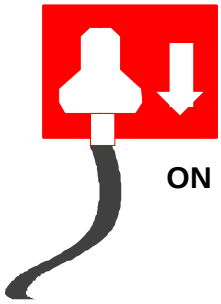

1
DO NOT STAND THE MACHINE WHERE IT IS EXPOSED TO DIRECT SUNLIGHT OR RAIN
2
CONNECT THE INLET HOSE TO THE WATER TAP AND TO THE MACHINE.
3
PUSH THE 3 PIN PLUG INTO A 15A. EARTHED WALL SOCKET.
WARNING THIS APPLIANCE MUST BE EARTHED.
4
TURN THE TIMER CONTROL KNOBS TO "0"
5
PUSH THE SMALL END OF THE DRAIN HOSE OVER THE PUMP OUTLET
HANG THE BIG END (WITH HOOK) OVER A DRAIN OUTLET (A DRAIN PIPE, BATH OR SINK) NOT HIGHER THAN 1.5 METRES ABOVE FLOOR LEVEL.
PUMP OUTLET AT BACK OF MACHINE
700mm MINIMUM
850mm. MAXIMUM

THE MACHINE MUST STAND ON A LEVEL SURFACE

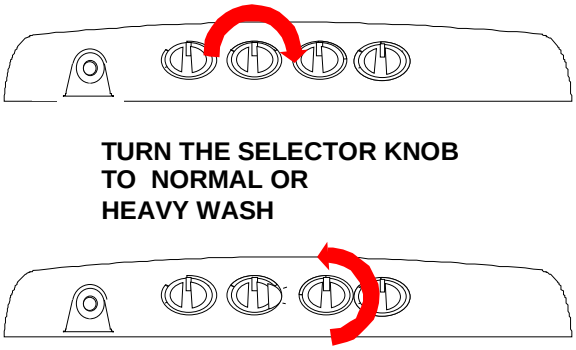
WASHING



1 REMOVE WASH TUB LID AND HANG IT ON THE SIDE OF THE MACHINE

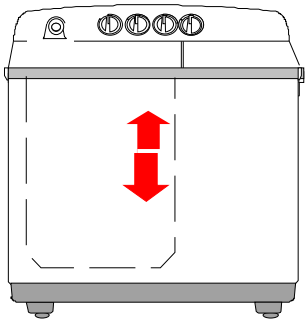


2 SWITCH ON THE POWER AT THE WALL SOCKET



TURN THE SELECTOR KNOB TO NORMAL OR HEAVY WASH

3 TURN THE SELECTOR KNOB TO WASH / SPIN

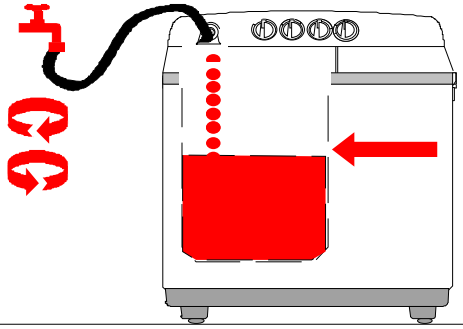


H - HIGH

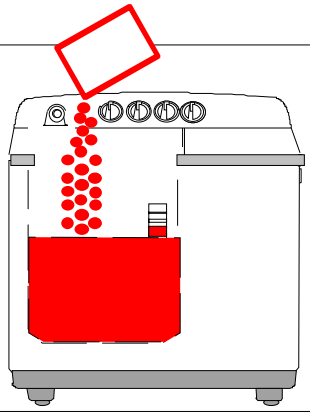
M - MEDIUM

L- LOW

4 FILL TO THE DESIRED WATER LEVEL DEPENDING ON THE SIZE OF THE WASH LOAD

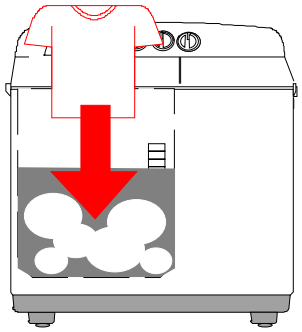


5 OPEN THE TAP AND FILL THE WASH TUB WITH WATER TO THE DESIRED WATER LEVEL. THEN CLOSE THE TAP.

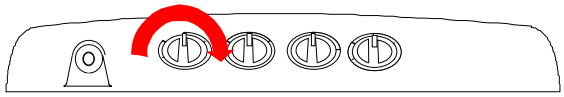


6 ADD SOAP POWDER AS DIRECTED. USE ONLY DETERGENT DESIGNED FOR TWIN TUB WASHING MACHINES.

WASHING Continued.

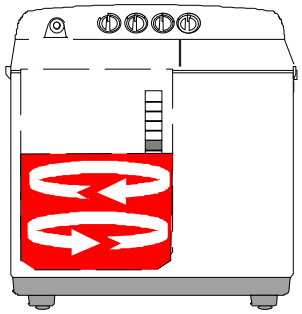


7 PLACE THE WASHING IN THE TUB
ONE ARTICLE AT A TIME

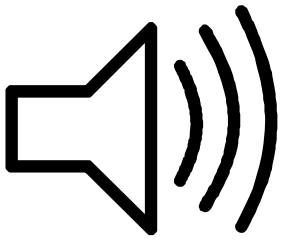


TURN THE WASH TIMER KNOB
TO THE DESIRED TIME.

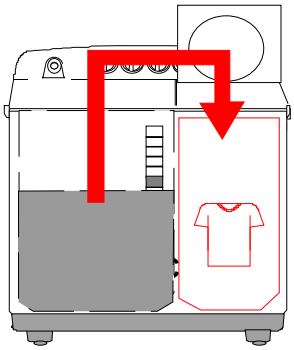
GENTLE WASH	- SYNTHETICS,WOOL,SILK	2-5 MIN
NORMAL WASH	- COTTON ,LINEN	5-15 MIN
HEAVY WASH	- VERY DIRTY WASHING	9-15 MIN



9 THE WASHING MACHINE WILL START WASHING AS PER THE SELECTED TIME AND WASH PROGRAMME

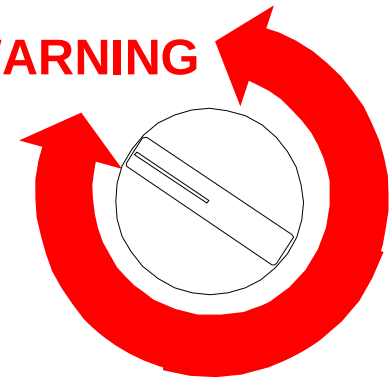


10 NOTE
15 SECONDS BEFORE COMPLETION OF THE WASH, AN ALARM BUZZER WILL SOUND TO REMIND THE USER THAT THE WASH CYCLE IS NEARLY COMPLETE



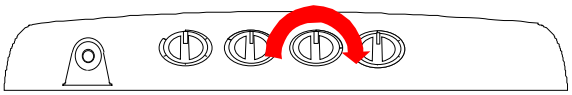
11 AFTER THE WASHING IS COMPLETE, REMOVE THE WASHING FROM THE WASH TUB AND PLACE IT IN THE SPIN DRUM

WARNING



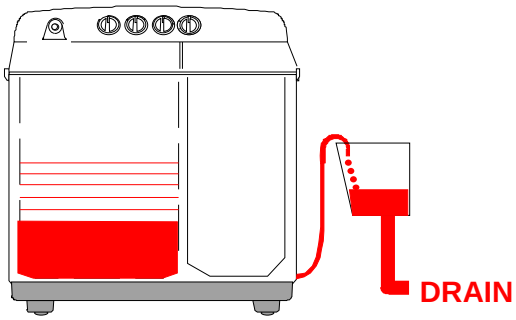
IMPORTANT
NEVER TURN A KNOB
FURTHER THAN THE MARKING ON THE DIAL
TURN ANTI CLOCKWISE TO RETURN TO "0"

DRAINING



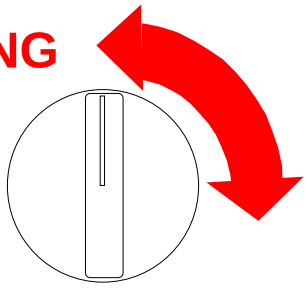
11

IF REQUIRED, ANOTHER LOAD MAY BE WASHED IN THE SAME SOAPY WATER..
IF NOT, THE MODE SELECTOR KNOB SHOULD BE TURNED TO DRAIN



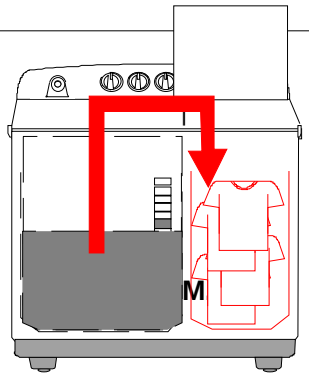
12 **THE SOAPY WATER WILL DRAIN FROM THE MACHINE**

WARNING



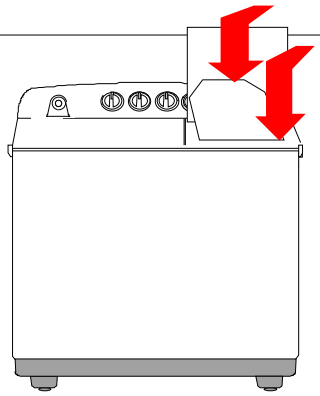
IMPORTANT
NEVER TURN A KNOB
FURTHER THAN THE MARKING ON THE DIAL
TURN ANTI CLOCKWISE TO RETURN TO "0"

RINSING

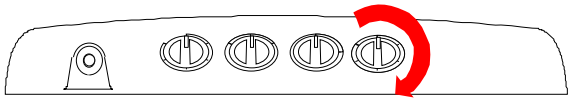


1 PLACE THE WET WASHING IN THE SPIN DRUM, DISTRIBUTING IT EVENLY

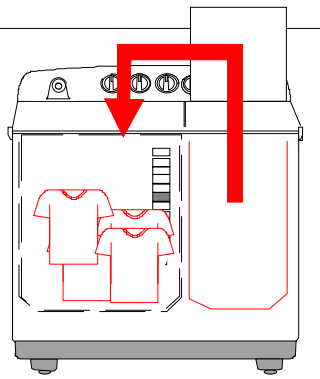
2 PUSH THE WASHING DOWN GENTLY INTO THE SPIN DRUM AND PLACE THE DISC COVER IN THE DRUM SO THAT IT COMPLETELY COVERS THE WASH LOAD



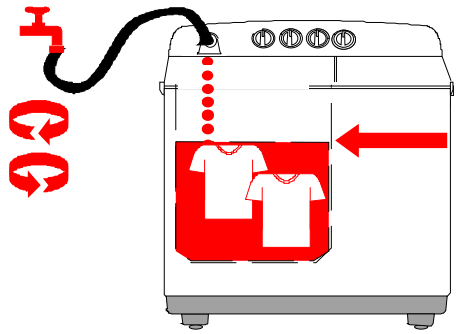
3 CLOSE BOTH THE INNER AND OUTER LIDS OF THE SPIN TUB



4 TURN THE SPIN TIMER KNOB TO APPROXIMATELY 2 MINUTES

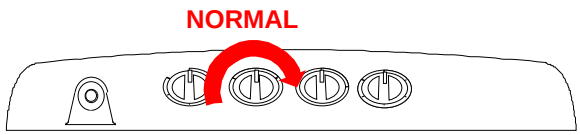


5 REMOVE THE WASH LOAD FROM THE SPIN DRUM AND PLACE IT IN THE EMPTY WASH TUB

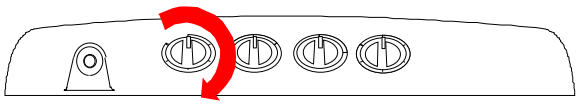


6 OPEN THE TAP AND FILL THE WASH TUB WITH WATER TO THE DESIRED LEVEL THEN CLOSE THE TAP

RINSING Continued

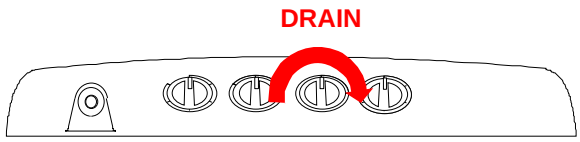


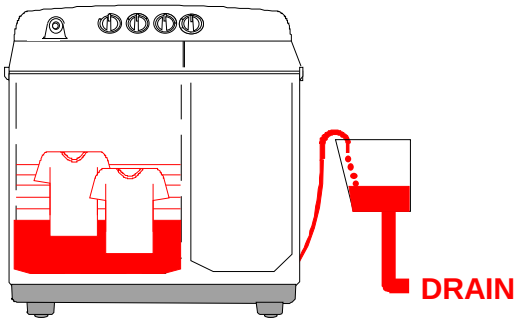
7 TURN THE SELECTOR KNOB TO NORMAL



8 TURN THE WASH TIMER KNOB TO THE REQUIRED TIME FOR RINSING.

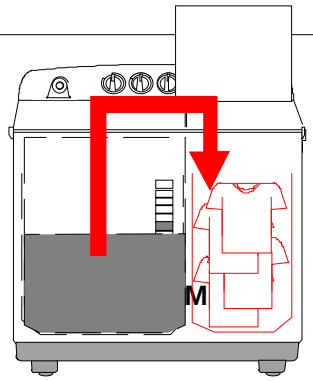
DELICATE RINSE	- SYNTHETICS,WOOL,SILK	**2-5 MIN**
NORMAL RINSE	- COTTON ,LINEN	**5-15 MIN**
HEAVY RINSE	- HEAVY ROBUST FABRICS	**9-15 MIN**





9 AFTER RINSING TURN THE MODE SELECTOR TO DRAIN
THIS WILL DRAIN OFF THE RINSE WATER

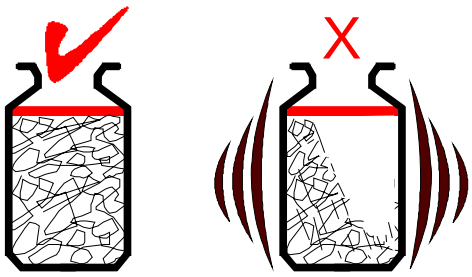
SPIN DRYING



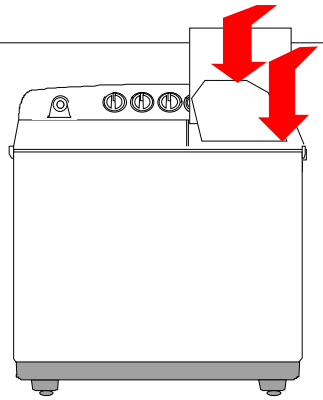
1 PLACE THE WET WASHING IN THE SPIN DRUM, DISTRIBUTING IT EVENLY

2 PUSH THE WASHING DOWN GENTLY INTO THE SPIN DRUM AND PLACE THE DISC COVER IN THE DRUM SO THAT IT COMPLETELY COVERS THE WASH LOAD

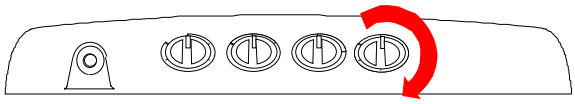
FAILING TO PLACE THE DISK COVER INTO THE SPIN DRUM COULD CAUSE THE CLOTHING TO RISE OUT OF AND GET ENTANGLED ROUND THE DRUM



3 CAUTION
EVENLY DISTRIBUTE WET WASHING IN THE SPIN DRUM.
AN OUT OF BALANCE LOAD COULD DAMAGE THE SPIN TUB.



4 CLOSE BOTH THE INNER AND OUTER LIDS OF THE SPIN TUB



5 TURN THE SPIN TIMER KOB TO THE DESIRED SPIN TIME

RECOMMENDED SPIN TIMES	
DELICATE FABRICS AND SYNTHETICS	1 MINUTE
WHITES COTTON AND LINEN	2 TO 4 MINUTES
HEAVY FABRICS COTTON	3 TO 5 MINUTES

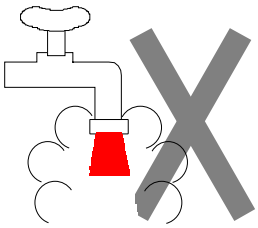
Pag

PRECAUTIONS

1

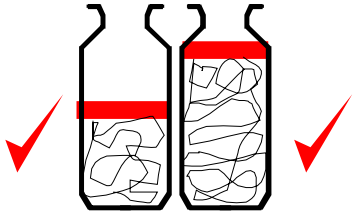
DO NOT TOUCH THE SPIN DRUM WHEN IT IS ROTATING

2



DO NOT USE WATER HOTTER THAN 55°C. VERY HOT WATER COULD DAMAGE PARTS OF THE MACHINE

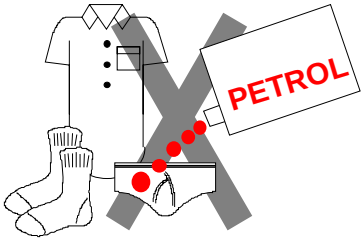
3



IMPORTANT

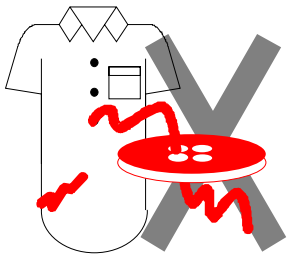
ALWAYS USE THE SPIN TUB DISC COVER AS THIS PREVENTS CLOTHING FROM RISING OUT OF THE SPIN TUB

4



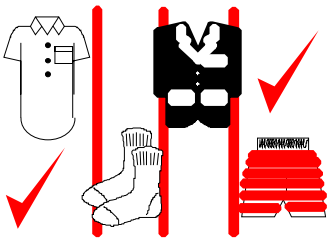
DO NOT MACHINE WASH CLOTHES SOAKED IN PETROL,THINNERS PARAFFIN OR ANY OTHER FLAMMABLE LIQUIDS

5



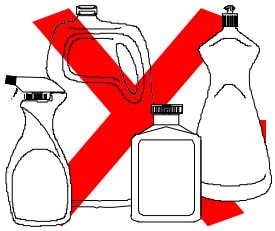
CHECK ALL CLOTHES FOR LOOSE BUTTONS AND TEARS
CHECK POCKETS FOR COINS ,PINS ETC.

6



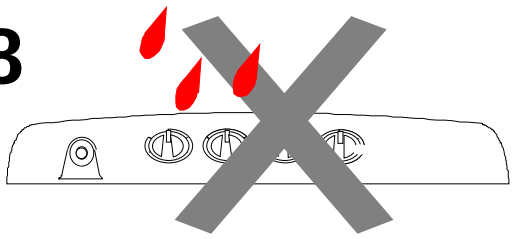
SORT AND SEPARATE CLOTHES BY FABRIC , COLOUR AND DEGREE OF DIRT

7



USE ONLY SOAP POWDERS SPECIALLY DESIGNED FOR TWIN TUB WASHING MACHINES

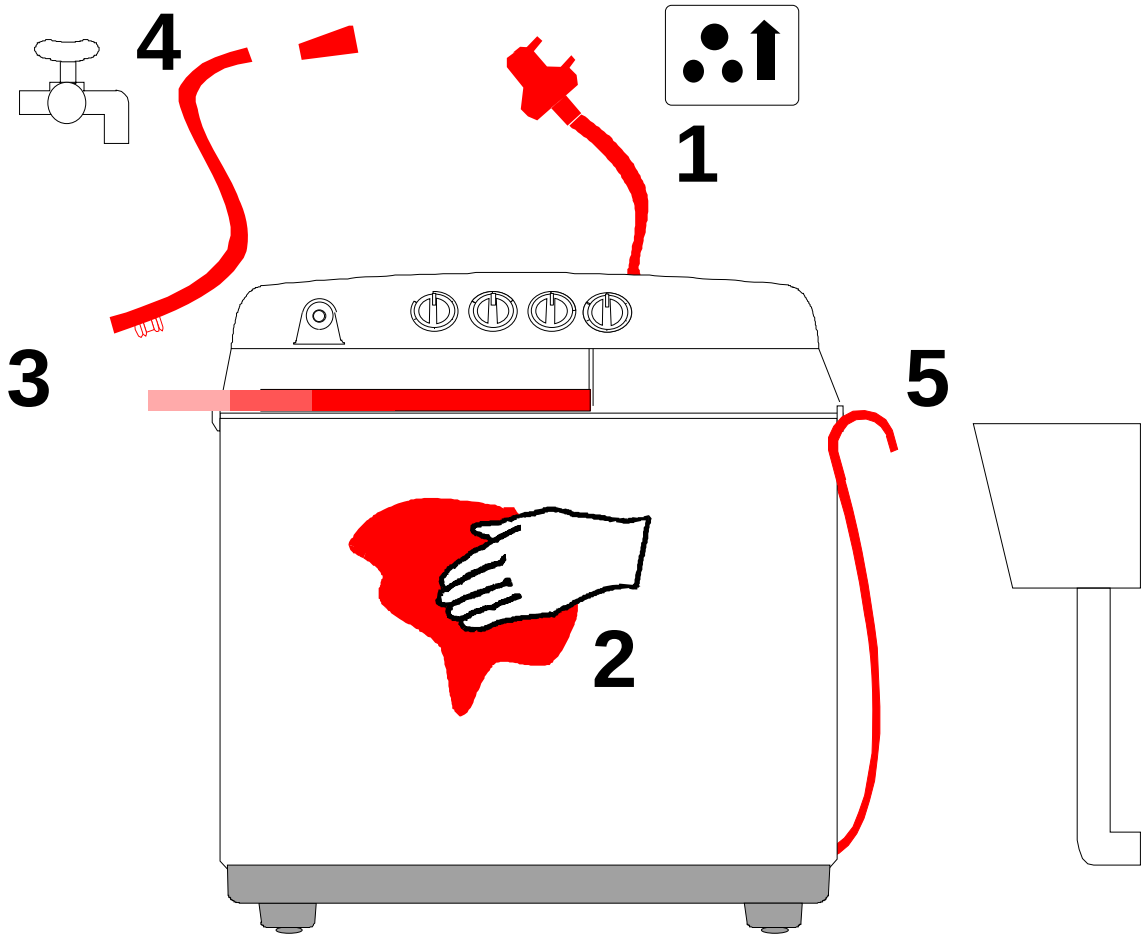
8



DO NOT SPLASH WATER OVER THE CONTROLS AS THIS COULD LEAD TO AN ELECTRICAL PROBLEM

IMPORTANT
NEVER TRY TO TURN A KNOB FURTHER THAN THE MARKING ON THE DIAL
TURN ANTI CLOCKWISE TO RETURN THE KNOB TO "0"

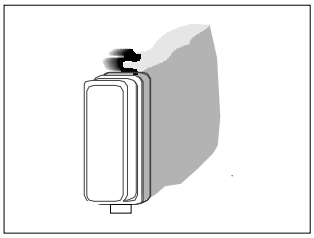
AFTER USE



NEVER TOUCH THE ELECTRICAL PLUG OR SOCKET WITH WET HANDS

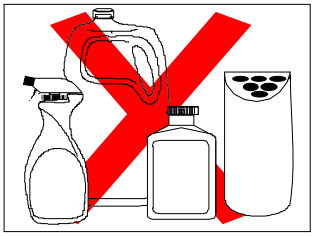
1 SWITCH THE POWER OFF AT THE WALL SOCKET AND REMOVE THE PLUG FROM THE SOCKET.
2 DRY THE CABINET, THE CONTROL PANEL AND INSIDE THE TUBS WITH A SOFT, LINT FREE CLOTH.
3 PLACE THE WASH TUB LID IN POSITION OVER THE WASH TUB.
4 IF YOU WISH TO MOVE THE MACHINE, FIRST UNCOUPLE THE INLET HOSE FROM BOTH THE TAP AND THE MACHINE.
5 REMOVE THE OUTLET HOSE FROM THE DRAIN BUT DO NOT DETACH THE OUTLET HOSE FROM THE MACHINE.

MAINTENANCE



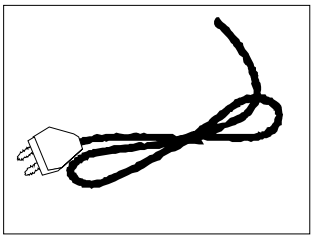
CLEANING THE LINT FILTER

PERIODICALLY, THE FILTER BAG REQUIRES CLEANING. PRESS THE CATCH DOWNWARDS AND PULL THE FILTER OUT.
RINSE CLEAN UNDER RUNNING WATER AND REPLACE.



CLEANING THE CABINET

WIPE THE CABINET WITH A DAMP SOAPY CLOTH.
RINSE AND WIPE DRY.
DO NOT USE HOUSEHOLD CLEANERS, ABRASIVES OR VOLATILE LIQUID CLEANERS

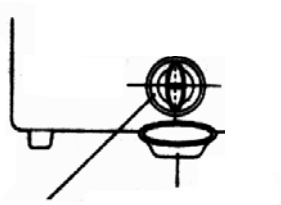


IMPORTANT

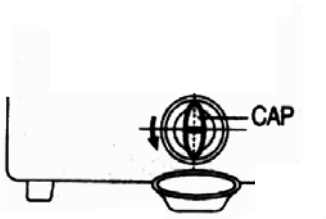
IF THE POWER CORD SHOULD EVER NEED REPLACING, USE ONLY A GENUINE REPLACEMENT PART AVAILABLE FROM DEFY SERVICE CENTRES

CLEANING THE FILTER

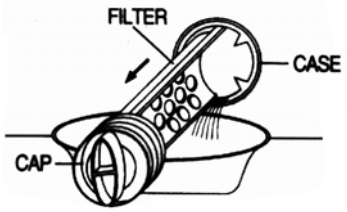
REGULARLY CLEAN THE DRAIN FILTER ,LOCATED AT THE REAR OF THE MACHINE



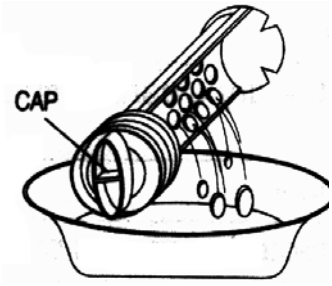
Place a shallow container under drain to collect any residual spillage



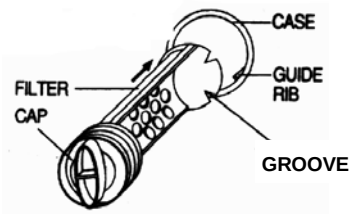
Turn the filter cap in an in an anticlockwise direction



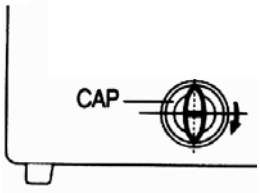
Pull the filter assembly out.



Clean the drain filter.



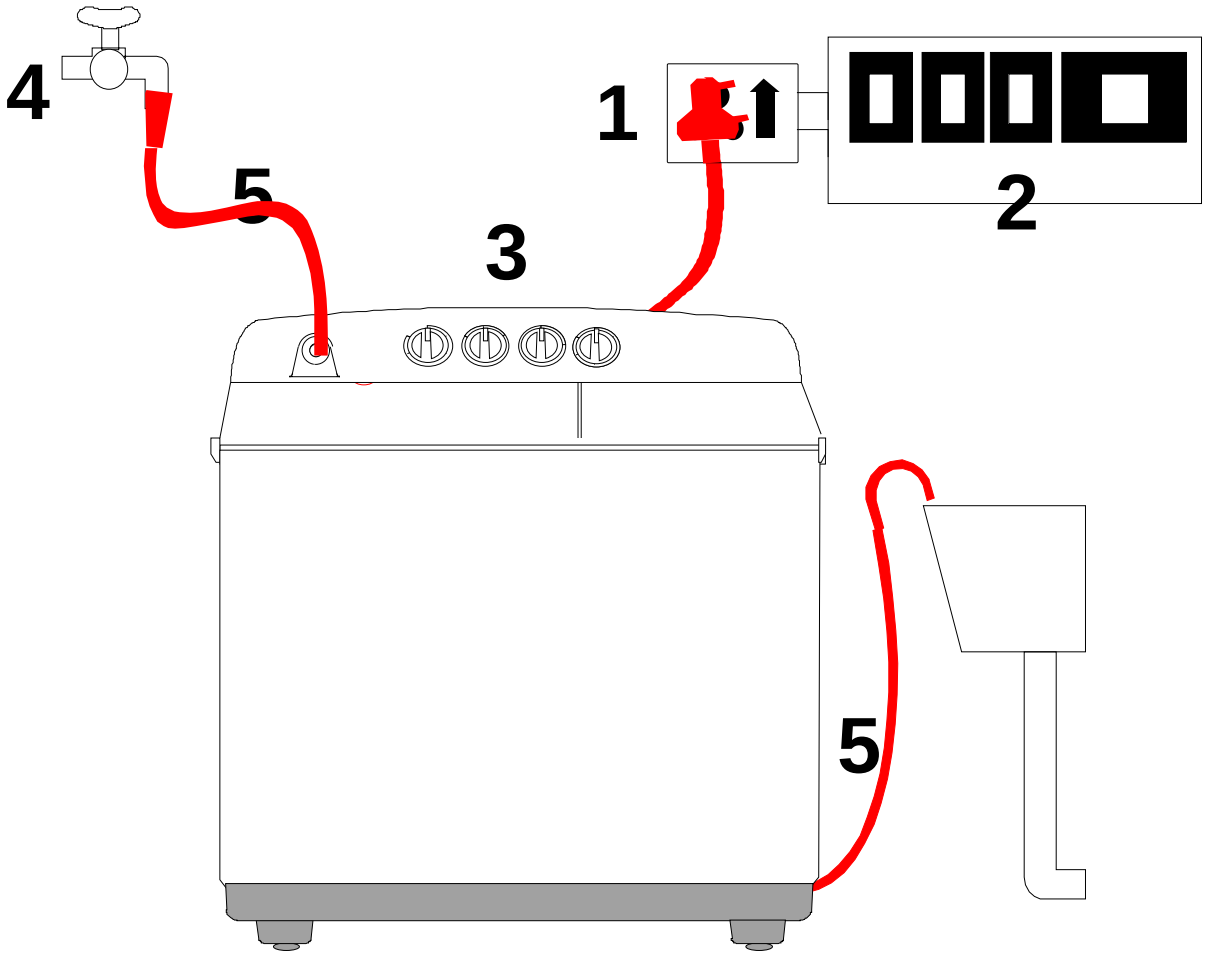
Re-fit the filter guides ensuring that the groove in the filter aligns with the guide rib



Tighten the cap by turning in a clockwise direction

HELP

IF YOUR MACHINE WILL NOT WORK,
CHECK THE FOLLOWING BEFORE CALLING A SERVICE TECHNICIAN



1 IS THE PLUG IN THE WALL SOCKET AND HAS THE POWER BEEN SWITCHED ON?
2 HAS A HOUSE FUSE BLOWN OR HAS A CIRCUIT BREAKER TRIPPED?
3 ARE THE CONTROL KNOBS IN THE CORRECT POSITION?
4 HAS THE WATER TAP BEEN TURNED OPEN?
5 HAS AN INLET OR OUTLET HOSE BEEN KINKED, TWISTED OR BENT?
6 HAVE THE FILTERS BEEN CLEANED?
7 CHECK FOR CLOTHES ENTANGLED ROUND THE SPIN DRUM.
8 HAS THE SPIN TUB LID BEEN CLOSED PROPERLY?

IF YOU HAVE FOLLOWED THE INSTRUCTIONS AND STILL HAVE A PROBLEM,
CONTACT THE NEAREST DEFY SERVICE CENTRE.
THEY WILL DE ABLE TO HELP OR SEND A FACTORY TRAINED TECHNICIAN
TO ASSIST YOU.

Service Centres

If you have followed the instructions and still have a problem, contact the nearest Defy Service Centre. They will be able to advise you on any aspect of the

BLOEMFONTEIN
P.O.Box 1691 Bloemfontein. 9300. 160 Long Street, Hilton. Bloemfontein 9301.
Tel. 051 400 3900

CAPE TOWN
P.O.Box 953 Milnerton. 7435 5A Marconi Rd. Montague Gardens, Milnerton 7441.
Tel. 021 551 8314

DURBAN
P.O.Box 12004 Jacobs 4026. 135 Teakwood Rd. Jacobs 4052.
Tel. 031 460 9712

EAST LONDON
P.O.Box 7006 East London 5200. 16 Bowls Rd. Arcadia East London 5201.
Tel. 043 743 7100

JOHANNESBURG
P.O.Box 27150 Benrose 2011. Cnr. Mimetes & Kruger Sts. Denver ext.12 JHB. 2094.
Tel. 011 621 0200
Tel. Sales, Administration, Distribution, Commercial Head Office, National Groups, Contracts and Credit.

PIETERSBURG
P.O.Box 1719 Pietersburg 0700. 87 Hoof Str. Superbia 0699.
Tel. 0152 92 1166 / 7 / 8 / 9.

PORT ELIZABETH
P.O.Box 2971 North End 6056. 204 Kempston Rd. Port Elizabeth.6001.
Tel. 041 401 6400

PRETORIA
P.O.Box 19768 Pretoria West 0117. Block A3 Old Mutual Park.
Cnr. D.F.Malan Rd. & Moot Str. Hermanstad. 0082.
Tel. 012 377 0061

OTHER AREAS ARE SERVICED
BY OVER 200 AUTHORISED
SERVICE AGENTS.
PLEASE CONSULT THE NEAREST
REGIONAL DEFY SERVICE CENTRE
FOR DETAILS.

Warranty

This certificate is issued by DEFY APPLIANCES LIMITED manufacturers of Defy and Ocean products, hereinafter the Company, to the original purchaser only, of the appliance described on the certificate and shall constitute the only warranty given in respect of this appliance.

The Company warrants to the original purchaser that for a period of ONE YEAR from date of purchase the appliance is free from defect under normal domestic use, both in workmanship and material, subject to the following conditions.

1. Repair or replacement of any part of this appliance, found by the Company to be defective, shall be at the election of the Company. The Company reserves the right to effect such service through any of its Service Divisions or Authorised Service Dealers. The cost of such service shall be borne by the Company in full, provided that the appliance is located no further than 50km from a Company Service Centre or an Authorised Service Dealer. Where the appliance is located beyond the 50km radius, the purchaser shall be liable for the standard travelling charges, as determined by the Company.

CARRY IN SERVICE Microwave ovens, Compact cookers and small appliances are repaired in our service centres and are not collected from the customers home. Faulty units should be delivered to the purchasing dealer or to the nearest Company Service Centre for warranty repairs.

2. Vitreous enamelware, fuses and lamps are specifically excluded from these warranties. It is an express condition of these warranties that the purchaser takes due care and attention in the use and maintenance of the appliance. Abuse, misuse in conflict with operating instructions, connection to incorrect voltages and subjection to commercial use shall release the Company from its obligations.

3. This warranty shall become void and cease to operate if the appliance is dismantled by, or any repairs to the appliance are effected by any persons not duly authorised by the Company, or if substitute parts not approved by the Company are used in the appliance, or if the serial number of the appliance is removed.

4. The Company shall not be responsible for damages resulting from fire, flood, civil disturbances or any Act of God. The Company shall not, in terms of these warranties be responsible nor held liable for any consequential loss or damage of any kind caused by or due to the failure or malfunction of the appliance.

OWNER'S MANUAL

SPECIFICATIONS

POWER SOURCE	AC 230 V
FREQUENCY	50Hz
	400W
	180W

The Manufacturer strives for continuous improvements.

For this reason, the text and illustrations in this book are subject to change without notice.

DEFY

You can rely on Defy

TWINMAID 920